



2026 General Golf Course Policies & Information

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1. INCLEMENT WEATHER / RAIN CHECKS

Shannon Lake Golf Course does not possess an inclement weather warning or detection system. Golfers are advised that they play at their own risk and we are under no obligation to warn, retrieve, and/or remove anyone from the golf course due to inclement weather, including the potential for lightning. The golf shop will blow a warning horn when there is an obvious safety concern.

Golfers may suspend their round at any time upon their own determination of the dangers of existing, impending, or threatened inclement weather and golfers may be eligible for a rain check. Neither Westside Country Club Estates, its shareholders and directors, nor Shannon Lake Golf Course are responsible for injuries or damages from inclement weather.

Rain checks will be offered at the discretion of the golf shop for green fees and power cart rentals due to the following conditions;

- lightning and/or severe rainfall
- accumulation of water which makes the course unplayable
- emergency accident or illness

Raincheck policy is based on a pro-rated dollar credit towards green fees and/or cart rentals on a subsequent visit during the current golf season.

2. TEE-TIME CANCELLATION POLICY

Cancellations and changes to tee-times should be done at least 24 hours in advance of play. We appreciate emergencies can arise and will accept edits and cancellations right up to one hour prior to your tee-time. **If no advance notice is received by the golf shop regarding changes to your tee-time, service fees may be imposed;**

- for complete no-shows, the credit card on file will be charged a service fee of \$30 (+gst) times the number of golfers that were on the original reservation
- if the number of players is less than what was originally booked, the golf shop reserves the right to charge a service fee of **\$30 (+gst)** times the number of golfers that were short in the original reservation

3. PACE OF PLAY POLICY

At the Shannon Lake Golf Club, all golfers are responsible for completing their round of golf in 4 hours and 10 minutes throughout the day. (4 hours for the first two hours of play each day)

- In consideration for all golfers during the entire day, all groups are requested to **KEEP UP WITH THE GROUP AHEAD**
- Player's Assistants are authorized to help with pace of play by using a number of tools which, depending on the situation, may include;
 - a polite request to pick up the pace and close the gap
 - skip half a hole by playing from the 150-yard marker
 - skip an entire hole
 - removal from the golf course
- Pace of Play will be monitored by the golf shop
- **Pace of Play Definitions:**
 - Start Time: when the first player in the group strikes the first tee shot
 - Finish Time: when the entire group clears the 18th green

4. GOLF COURSE DRESS CODE

The interpretation and/or any decision on dress regulations will be at the discretion of the Shannon Lake management team. **We encourage “proper golf attire” at all times.**

- Men and Boys: Tailored golf shirts are preferred. Shirts must always have sleeves. Tailored golf shorts and pants should be in good repair and tasteful in length. Avoid athletic and bathing suit type shorts. Denim is not permitted in peak season.
- Ladies and Girls: Tailored golf shirts are required. Golf shirts with collars and sleeves are preferred. Bikini tops are not permitted. Skirts, skorts, yoga pants, and golf shorts should be in good repair and tasteful in length. Avoid athletic and bathing suit type shorts. Denim is not permitted in peak season.

5. FROST DELAY PROCEDURE

The Shannon Lake Golf Club implemented a new frost delay procedure in the fall of 2020. If frost delays the start of play on any given day, we will do the following;

- All tee-times that have been impacted by the frost delay will be cancelled
- Depending on turf care requirements, the cancelled tee-times will be given the opportunity to start play on the #4 tee and/or the #10 tee after the frost lifts
- Play will start “on-time” off the #1 tee with the first tee-time being the time we are able to start play
- If tee-times are fully booked off the #1 tee for the day, golfers starting play on #4 & #10 will not be able to play 18-holes

6. USE OF CELL PHONES

- Please be mindful of all those in your vicinity when using your cell phone.
- Non-verbal use (text, email) is preferred over voice. Set ringers to silent or vibrate.
- If a voice call is necessary, find an area that allows discreet and non-disruptive use.
- All guests are to fully comply with this policy.

7. ERRANT SHOTS (PROPERTY DAMAGE)

Unfortunately, accidents happen on the golf course. The prevalent understanding within the golfing community and at Shannon Lake is that the golfer who hits an errant shot is ultimately responsible for all damage their ball may cause.

Ideally, the golfer who hit the errant shot will be able to coordinate cost recovery with the affected party and they can come to a mutual agreement. If this is not possible, the golf shop will assist in the following way;

- a. staff will make every attempt to identify the golfer and coordinate the transfer of contact information for all parties involved
- b. if damage occurs to property or a vehicle **NOT** on Shannon Lake property, the golf course assumes no responsibility or liability
- c. if damage occurs to a motor vehicle parked on Shannon Lake property

- i. a staff member will do a visual inspection of the vehicle to confirm the damage
- ii. give the customer contact information for the General Manager and inform him/her that the course will pay up to \$250 towards the deductible for the damage to the car
- iii. the customer must have the car repaired before any payment is made towards the deductible

Please note there is an incident insurance program included with your Golf Canada membership that assists if an errant shot causes property damage. Visit www.golfcanada.ca for more information.

8. POWER CARTS

- a. Private carts are not allowed at Shannon Lake except for shareholders who have paid their annual trackage.
- b. All members and guests must obey all cart rules and signage
- c. Keep carts on paths where available and around greens and tees
 - i. Keep all 4 tires on the cart path and avoid pulling onto the turf
- d. Keep carts on **PATHS ONLY** on all par 3's
- e. On fairways, always drive on healthy looking grass
 - i. Avoid driving on worn, thin or soggy turf
- f. Only carts with the proper handicap flag designation will be able to deviate from our general cart rules

9. CARE OF THE GOLF COURSE

- All members and guests are required to take proper care of the golf course
- For walkers, please walk on healthy turf and avoid thin, worn areas
- Divots in fairways must be replaced or divot mix must be used to fill the divot
- All ball marks on greens must be repaired
- Bunkers must be raked after play

10. HOLE-IN-ONE

- If you're fortunate enough to make a hole in one at Shannon Lake, you will have your name added onto the hole-in-one plaque kept in the clubhouse.
- In addition, **ALL MEMBERS** and shareholder non-members will receive a personalized hole-in-one trophy
- Hole-in-one must be scored from permanent tees and on permanent greens to be eligible for hole-in-one trophy

11. COURSE PLAY PROTOCOL

- To accommodate the maximum number of members and visitors, all golfers must tee off in foursomes during busy periods.
- **The golf shop reserves the right to fit in single players if any group does not have a complete foursome**
- No morning 9-hole players are allowed to start play from the 1st tee until after 2pm. 9-hole play prior to 2pm will be offered by way of our B9 breakfast special which runs from Friday, Saturday, Sunday & Stat Holidays off the 10th tee.
- Players encountering maintenance staff and equipment during their round must give right of way and yield to the staff and maintenance equipment.

12. MUSIC ON THE GOLF COURSE

- Music can be played on the golf course if the entire foursome agrees, and with the understanding that it will be turned down if requested to do so by anyone on the golf course. Please be respectful.

13. GENERAL CLUBHOUSE POLICIES

All customers of the Shannon Lake Golf Club and Restaurant agree to conduct themselves in a respectful and appropriate manner. There are a number of specific policies we have put in place to help us achieve this goal.

No guest is allowed to;

- use profanity or verbally abuse other members, guests or staff
- verbally reprimand a staff member
- make inappropriate comments to other members, guests or staff
- touch another guest or staff in an inappropriate way
- disregard serving advice with respect to consuming alcohol
- bring personal alcohol onto golf course property (BC Liquor laws stipulate that all alcohol must be purchased from the Shannon Lake Golf Club)

Unruly behavior is unacceptable and any guest found to be in breach of any of our policies may be asked to leave the property. In extreme cases, customers may be barred from the facility.